

FILED/ACCEPTED

Apr 27, 2007

MAY 23 2007

FCC Public Comments
445 12th Street SW
Washington, DC 20554

DOCKET FILE COPY ORIGINAL
Federal Communications Commission
Office of the Secretary

As a consumer interested in protecting competition, innovation, and legitimate use of cable TV content, I urge you to refuse requests for waivers of 47 CFR 76.1204(a)(1) by NCTA, Charter, Verizon, and all other cable providers. The FCC's integration ban, which in effect requires cable companies to integrate CableCARDs into their own set-top boxes, remains good policy today.

Now ten years after the Telecommunications Act of 1996, cable companies have dragged their feet long enough on competitive alternatives to proprietary set-top boxes, thus hampering innovation and harming consumers. The integration ban will also help market competition prevent further restrictions on cable subscribers' ability to make legitimate use of recorded content.

By adopting content protection limits (encoding rules) in docket no. 97-80, the Commission recognized the importance of allowing consumers to make certain uses of TV content, regardless of a particular cable provider's or copyright holder's wishes. With competition spurred on by the integration ban, consumers would have the freedom to choose the least restrictive cable-compatible device available. The CableCARD standard already prescribes restrictions that harm consumers by limiting non-infringing uses, and such restrictions will get even worse if cable providers' set-top boxes are unchecked by competition.

Please refuse requests for waivers of 47 CFR 76.1204(a)(1).

Sincerely,

Mr. Steve Gavigan
3301 Riva Ridge Rd
Austin, TX 78746-1426


No. of Copies rec'd 0
List ABCDE

FOR STEVE GAVIGAN

Complaint Type:

Account Type:

☐ Congressional Complaint ☐

IC Number: 07-10276552
 Date Received: 04/27/2007 
 Date Entered: 05/11/2007
 Entered By: PORTALSV1
 Assigned To: Blaise Humes/FCCIN

Case Type:
 Complainant:

Steve Gavigan

Date Assigned:
 Date Reassigned:
 Service Date:

05/11/2007

Date Closed:
 Closed By:
 Close Letter Needed? ☒ Yes ☐ No

Response Date:
 Original Analyst:
 Purged By:

Purged Date:

Supervisor Check ☐ Yes ☒ No

Removed By:
 Indecency Referral Code:

Removed Date:

Current Status: Pending Analyst Review

View Complaint,

Associated Case:

Complaint Summary:

Apparent Carrier(s):

☐ Yes<<< Check here if you wish to serve both a Wireline and Wireless carrier.

Problem Number:

Title: None	First Name: Steve	Middle Initial:	Last Name: Gavigan
Contact Name:	Steve Gavigan	Best Time to Call:	
Contact Number:	Ext.	Consumer's Telephone Number:	Ext.
Fax Number:		TTY Number:	
Email Address:		Internet Address:	
PO Box:		Address:	3301 Riva Ridge Rd
City:	Austin	State: TX	Zip: 79746

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City: State: Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City: State: Zip:
**Amount of credit FCC effort generated:	Duplicate Credit Checked: <input type="radio"/> Yes <input checked="" type="radio"/> No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

b. Telephone number for the carrier(s) or company(ies) involved

with your complaint, including area code:

Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475

- 1 the telephone number of the individual or company who called or faxed you:
 - 2 your telephone number(s) on which the call or fax was received:
 - 3 a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:
 - 4 the "opt-out" number(s) provided in the call(s) or on the fax(es):
(List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)
 - 5 Have you: (a) purchased anything from the company being advertised in the call or fax;
(b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.
 - (1) Date of Program:
 - (2) Time of Program:
 - (3) Network:
 - (4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material:
 - (5) City and State Where Program Was Viewed:
 - (6) Name of Program or DJ/Personality/Song/Film:
- Updated? ☐ Yes ☒ No

Ext:
Ext:

Ext:

ANALYSIS SECTION

Correspondence Type: ☐ Complaint ☐ Inquiry Source Code:

Apparent Carrier(s):

Re-Serve Carrier(s):



Responding Carrier(s):

Assigned Subject Code:

Activity Code: Direct

Assigned Code Acronym:

Final Responsible Party:

Sub-Category:



Additional Sub-Category:



Copy of Response Sent to Consumer by Carrier? ☐ Yes ☐ No

Mediation with Carrier/Complainant? ☐ Yes ☐ No

Response Type:

Referral Information

Date Referred:

[Consumer Referral Letter](#) [Agency Refe](#)

[Indecent - R](#)

Referred To:

Agency Name(s):

Company Name(s):



[General Acknowledgement](#)

[Create TC](#)

[Indecent Dismissal](#)

[TFAX E](#)

[DNC - More Information](#)

[TFAX](#)

[DNC - Enforcement](#)

[TFAX More I](#)

[DNC - Exemption](#)

[Non DNC - More Information](#)

Actionable Case: ☐ Actionable ☒ NonActionable

DNC Enforcement Letter Generated? ☐ Yes ☒ No ☐ Yes ☒ No TFAX Enforcement Letter Generated?

DNC More Info Letter Generated? ☐ Yes ☒ No ☐ Yes ☒ No TFAX Exemption Letter Generated?

DNC Exemption Letter Generated? ☐ Yes ☒ No ☐ Yes ☒ No TFAX More Info Letter Generated?

Non DNC More Info Letter Generated? ☐ Yes ☒ No

Deferment Information

Date Deferred: Reason: None

Date UnDeferred:

Extension Information:

Extension Requested: ☐ Yes ☒ No

Extension Granted: ☐ Yes ☒ No

SERVE INFORMATION

COMMENTS

Comment History:

DOCUMENT HISTORY

Created by OSCARServer

Last Edited by

Date 05/11/2007 06:00 PM

Date

Federal Communications Commission

Consumer and Governmental Affairs Bureau

1270 Fairfield Road

Gettysburg, PA 17325-7245

May 14, 2007

In Reply Refer To:

IC 07-10276552

CAMS 48

Steve Gavigan
3301 Riva Ridge Rd.
Austin, TX 78746-1426

Dear Consumer,

Thank you for contacting the Federal Communications Commission (FCC). Your comments have been filed in the docket for the appropriate FCC proceeding.

Again, thank you for contacting us about this important issue.

The Federal Communications Commission

Thank you for bringing your concerns to the attention of the FCC. If you have any further questions, please contact our Consumer Information Center at 1-888-CALL-FCC. Information can also be accessed via the Internet at www.fcc.gov.

Consumer Inquiries and Complaints Division
Gettysburg Consumer Center

Apr 27, 2007

FCC Public Comments
445 12th Street SW
Washington, DC 20554

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MAY 23 2007

Federal Communications Commission
Office of the Secretary

97-80

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Now ten years after the Telecommunications Act of 1996, cable companies have dragged their feet long enough on competitive alternatives to proprietary set-top boxes, thus hampering innovation and harming consumers. The integration ban **will** also help market competition prevent further restrictions on cable subscribers' ability to make legitimate use of recorded content.

By adopting content protection limits (encoding rules) in docket no. 97-80, the Commission recognized the importance of allowing consumers to make certain uses of TV content, regardless of a particular cable provider's or copyright holder's wishes. With competition spurred on by the integration ban, consumers would have the freedom to choose the least restrictive cable-compatible device available. The CableCARD standard already prescribes restrictions that harm consumers by limiting non-infringing uses, and such restrictions will get even worse if cable providers' set-top boxes are unchecked by competition.

Please refuse requests for waivers of 47 CFR 76.1204(a)(1).

Sincerely,

Mr. Steven Riggins
1413 SW 178th Ave
Beaverton, OR 97006-3773

No. of Copies Rec'd
List ABCDE


0

FOR STEVEN RIGGINS

Complaint Type:

Account Type

☐ Congressional Complaint **7**

IC Number: 07-10276555
 Date Received: 04/24/2007 
 Date Entered: 05/11/2007
 Entered By: PORTALSV1
 Assigned To: Judy Camel/FCCIN

Case Type:
 Complainant: Steven Riggins
 Date Assigned: 05/11/2007
 Date Reassigned:
 Service Date:

Date Closed
 Closed By:
 Close Letter Needed? ☒ Yes ☐ No

Response Date:
 Original Analyst:
 Purged By: Purged Date:

Removed By: Removed Date:

Supervisor Check: ☐ Yes ☒ No

Indecency Referral Code:

Current Status: Pending Analyst Review

[View Complaint](#)

Associated Case:

Complaint Summary:

Apparent Carrier(s):

☐ Yes<<< Check here if you wish to serve both a Wireline and Wireless carrier.

Probl	Numbe
Title: None	First Name: Steven
Contact Name: Steven Riggins	Middle Initial: Last Name: Riggins
Contact Number: Exi.	Best Time to Call:
Fax Number:	Consumer's Telephone Number: Ext.
Email Address:	TTY Number:
PO Box:	Internet Address:
City: Beaverton	Address: Sw 178Th Ave
	State: OR Zip: 97006

On Behalf Of	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City: State: Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City:, State: Zip:
**Amount of credit FCC effort generated:	
	Duplicate Credit Checked: <input type="radio"/> Yes <input checked="" type="radio"/> No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or ail of the disputed charges?

if yes. what was the amount of the adjustment or refund?

b. Telephone number for the carrier(s) or company(ies) involved

with your complaint, including area code:

Phone: Ext:

c. Which type of service is involved with your complaint:

May 14, 2007

FCC Public Comments
445 12th Street SW
Washington, DC 20554

97-80
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ORIGINAL MAY 23 2007

Federal Communications Commission
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Please refuse requests for waivers of 47 CFR 76.1204(a)(1).

Sincerely,

Mr. Mac Axelrod
8733 Palm Lake Dr
Orlando, FL 32819-3813

No. of Copies rec'd 0
List ABCDE

FOR MAC AXELROD

Complaint Type: Cable

Account Type: Residential

☐ Congressional Complaint ☐

IC Number: 07-F0276998
 Date Received: 05/14/2007
 Date Entered: 05/18/2007
 Entered By: PORTALSV1
 Assigned To: Judy Camel/FCCIN

Case Type:
 Complainant: Mac Axelrod
 Date Assigned: 0511812007
 Date Reassigned:
 Service Date:

Date Closed:
 Closed By:
 Close Letter Needed? ☒ Yes ☐ No

Response Date:
 Original Analyst:
 Purged By:
 Purged Date:
 Removed By:
 Removed Date:

Supervisor Check: ☐ Yes ☒ No

Indecency Referral Code:

Current Status: Pending Analyst Review

[View Complaint](#)

Associated Case

Complaint Summary:

Apparent Carrier(s):	
<input type="checkbox"/> Yes<<< Check here if you wish to serve both a Wireline and Wireless carrier.	
Problem Number:	
Title: None	First Name: Mac
Middle Initial:	Last Name: Axelrod
Contact Number: Ext.	Consumer's Telephone Number: Ext.
Fax Number:	TTY Number:
Email Address:	Internet Address:
PO Box:	Address: 8703 Palm Lake Dr
City: Orlando	State: FL Zip: 32819

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext	PO Box:
	(Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	/Relationship:
Contact Number: Ext.	Address:
	City, State: zip:
**Amount of credit FCC effort generated:	Duplicate Credit Checked: <input type="radio"/> Yes <input checked="" type="radio"/> No

Have you paid any of the disputed charges?
 Did the company billing for these charges adjust or refund some or all of the disputed charges?
 If yes, what was the amount of the adjustment or refund?
 b. Telephone number for the carrier(s) or company(ies) involved
 with your complaint, including area code: Phone: Ext:
 c. Which type of service is involved with your complaint: